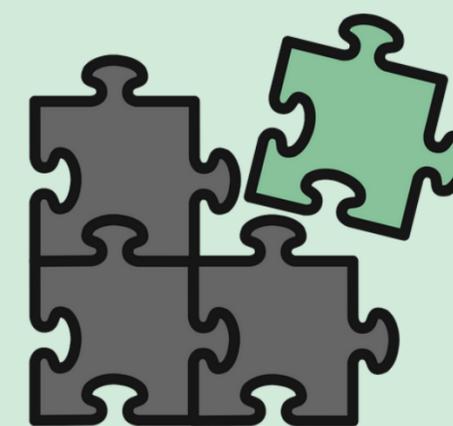




PROBLEM SOLVING

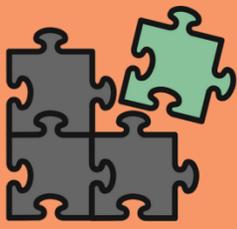
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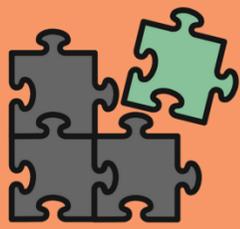
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WHAT IS PROBLEM SOLVING?

It is a method to solve problems, normally through a series of steps, by which we manage to diminish the problem/make it more understandable.

Through problem solving, there are more chances of coming up with a solution that is beneficial for real.



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WHAT STEPS CAN YOU FOLLOW IN PROBLEM SOLVING?

1
Needs
identification

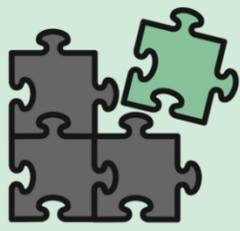
2
Data gathering
and analysis

3
Prioritization

4
Mediation

5
Planification

6
Discussion



Problem Solving Steps

1

NEEDS IDENTIFICATION

Forming a question to identify the needs or “gap” between the current situation and the expected situation. Based on that gap, needs can be clarified, and this will help determine if the solution will fill all or part of the overall gap.

2

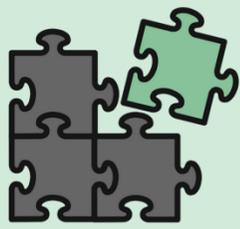
DATA GATHERING AND ANALYSIS

Searching for or gathering and synthesizing information from a wide variety of sites and sources, in an objective and impartial manner, to reach a conclusion, goal or judgment, and to enable strategic and leadership decision making.

3

PRIORITIZATION

Ability to assign priorities in order to achieve objectives and find the right solution to solve different problems.



Problem Solving Steps

4

MEDIATION

It consists of the intervention in a conflict of a neutral third party, the mediator, who will assist in the resolution of the conflict with the objective of finding a neutral solution for both parties allowing a consensual agreement to be reached that puts an end to the conflict.

5

PLANIFICATION

Process by which the different goals and objectives that must be achieved to solve the problem are established, as well as organizing and structuring these objectives in the adequate time and space.

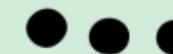
6

DISCUSSION

Discussion is the act of different communication and exposition of ideas on the same subject between two or more people. it allows to know the ideas and opinions of others and thus facilitates a better solution to the problem.



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